



With your digital
daily companion Vivi

Live longer, more
independently,
and more securely
at home!

Certified and
refunded by all
German health
insurance companies

vivi.care

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VIVI
care

VIVA!care: For a life as desired

Enjoy life in your own four walls for as long as possible. Self-determined and independent, but with the peace of mind that help is at hand. That's what most older people want.

The same holds true for you as a daughter or son. You want your parents to remain independent for as long as possible. At the same time, you want to know that they are well and safe, especially if they live alone.

VIVA!care demonstrates how independence and safety can be combined simply and conveniently. Our all-around care system is like a caring companion available 24 hours a day for you and your loved ones.

VIVA!care for people with additional needs and disabilities is fully covered by all health insurance companies in Germany.



Warm regards,
Bettina Horster

Executive Board Member
of VIVA! Software AG

**Who
is VIVA!care
for?**

Seniors who live in their own homes or in assisted living facilities and would like more support and safety in their daily lives.

Family members who are concerned about their elderly loved ones and want to ensure that help is immediately available in case of an emergency.

Nursing professionals who care for older people or individuals with additional needs. VIVA!ca

VIVA!care is there for everyone: simple, safe, and around the clock.

The **VIVA!care App** is intuitive to use and connects family members and caregivers with the resident.



What is VIVALcare?

VIVALcare is the **digital assistance system** for independence and safety in the daily lives of seniors at home.

Like an attentive friend, **Vivi – the voice assistant**, the control cockpit, and the heart of the system – accompanies the elderly person every day and at all times. And it is as discreet as it is reliable, for example by triggering an alarm chain in the event of a fall.

How does VIVALcare work?

VIVALcare is **not just an emergency button!** The system monitors for emergency situations but it does so much more. You can talk to Vivi, the voice assistant, just like you would with a human.

The information that Vivi needs to safeguard, and support is obtained through **smart sensors and devices**. These sensors are discreetly placed around the home with minimal effort and are not worn on the body. The sensors send their information to Vivi, which responds immediately when action is needed.

What else does VIVALcare offer?

Fall detection is only the core of the service. The system also detects more gradual risks, such as a loss of daily routine or a decline in activity.

It also supports daily life with a range of additional functions, such as medication, appointment, and drinking reminders, and by initiating conversations. All of this without any complicated controls – through Vivi, the voice assistant.



The sensors are small and blend seamlessly into the home.



No fall goes unnoticed in the monitored area. The sensors detect falls **without using cameras or capturing images**.

vivai.care



Find out more on the website or contact us.



„Ok Vivi!“

How to
use
VIVA!care?

A smart companion that listens, talks, and takes care of a whole host of tasks

Everything the assistance system does is handled through its core and control cockpit: the amiable voice assistant Vivi.

Vivi is the ear, the voice, the face of the system. She can listen, speak, display, and manage the data without having to press a button.



What's inside VIVAcare and Vivi?

Responding to emergency calls:

If the **smart sensors** detect a fall, Vivi immediately asks if you need help. If the answer is „yes“ or no answer, the individual alarm chain is automatically activated and, for example, the family, a caregiver, or an emergency call provider is informed immediately.

Vivi also reacts in other critical situations. For instance, if dangerously high blood pressure is recorded, Vivi notifies your emergency contacts.

Reminds you of important things:

In daily life, Vivi reminds you of appointments, as well as taking medications or drinking enough. All **reminders** are spoken aloud and displayed as text simultaneously. If necessary, Vivi will tell you what medication you need to take.

Monitor your health:

Important metrics like **weight, pulse, or blood pressure** can be announced by Vivi or recorded by her. The assistance system can detect changes, such as night-time restlessness or an irregular daily routine and flag these.

Boosting cognitive function:

Vivi is a lot of fun and can help strengthen **memory or emotional well-being** through conversations and exercises. Scientists attest to the constructive effect of such Positive Psychological Interventions (PPI).

Bringing more convenience to everyday life:

Thanks to smart sensors, Vivi knows whether doors are closed and can even turn on a **night light**. It also makes everyday life a lot easier and offers even more peace of mind to family members and caregivers via its **own app**.



Vivi anticipates your daily needs: The voice assistant reminds you of many things that are important for your well-being.

My VIVA!care Story

„I'm very happy that I can still live alone in my apartment. After all, everyday life has its challenges, and my children live too far away to help me quickly. Luckily, I have Vivi! She looks after me around the clock and reminds me of everything I need to take care of every day. I know that if I fall, Vivi will immediately alert someone to help me. And the best thing is, I can talk to Vivi like a friend and even play games with her. I didn't have to learn anything new – just talk to Vivi. She worked right away. I simply feel more confident every day with Vivi!“

**„I couldn't do
without Vivi's daily
support anymore.“**

Karl Herzog, 76 years old



Everything is well thought out – from the technology to the financing

Also for self-payers without a care level



Convinced by humans, made by humans. Despite digitization and technical innovation, VIVALcare always puts people first. The system caters to the needs of seniors, family members, and caregivers. The VIVALcare team knows what matters.

Technology – developed in Germany!

VIVALcare bundles sensor and device information on its **own technical (IoT) platform**. The system was developed and configured in Germany. It has been extensively tested by independent institutes and has won several awards.

Data security – at the highest level

The sensitive handling of personal data is a top priority for VIVALcare. **Of course, we meet all EU data protection (GDPR) standards**. Users have complete control and decide for themselves who receives which data and when. VIVALcare does not use cameras to detect falls and does not record videos.

Assembly and installation – included!

VIVALcare is customized for you and installed by our trained personnel without the need for building alterations.. You can start immediately. Our **remote maintenance** ensures that everything runs smoothly at all times.

Certified and financed by all German healthcare insurance companies!

VIVALcare is the only digital assistance system that is **certified and fully paid** for by all German healthcare insurance companies **if the user has at least care grade I which is the weakest metric of impairment** used by the German Healthcare system.

The path to VIVALcare – short, quick, easy

Just get in touch with us: **www.vivai.care**.

We'll make you an offer and organize all the necessary steps, supporting you to make your journey to VIVALcare as simple as possible. **So you can quickly enjoy more comfort and safety at home with VIVI!**

We are happy to answer your questions about VIVALcare personally and introduce you to our unique system. **Get in touch!**



VIVALcare is certified by the German Federal Association of Health Insurance Funds (GKV-Spitzenverband).



Spitzenverband

find out more:
[vivai.care](https://www.vivai.care)

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Imprint



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